



# QUALITY POLICY



**DATWYLER**

NO MATTER WHAT  
**THE FUTURE** HOLDS

# OUR SEAL OF QUALITY

DEEPLY COMMITTED TO THE FOLLOWING PRINCIPLES, EVERY DATWYLER EMPLOYEE IS DEDICATED TO SUSTAINING **HIGHEST QUALITY** FOR OUR CUSTOMERS: IN ALL THE PRODUCTS AND SERVICES THAT WE OFFER, ALL OVER THE WORLD.

## **Living a customer-focused culture**

We see our customers as first priority. We strive to exceed their expectations, generating long-term partnerships built on trust. We communicate in a consistent, transparent, and reliable way with our customers.

## **Fostering a quality mind-set**

We aim to be a pro-active organisation and use agile and innovative processes while being compliant with relevant regulations and standards. We embed quality principles in our complete value chain.

We encourage cross-functional collaboration and engage everyone to achieve sustainable solutions for our customers.

## **Improving processes**

We are dedicated to continuous improvement in all we do. Our quality management system is supported by digitalisation thus enabling analysis, exchange of knowledge, and standardisation.

We use a risk-based approach and our expertise to meet the changing needs of our customers and other stakeholders and to shape future oriented processes.



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