



# QUALITY POLICY



**DATWYLER**

NO MATTER WHAT  
**THE FUTURE** HOLDS

# OUR SEAL OF QUALITY

DEEPLY COMMITTED TO THE FOLLOWING PRINCIPLES,  
EVERY DATWYLER EMPLOYEE IS DEDICATED TO  
ACHIEVING **HIGHEST QUALITY** FOR OUR CUSTOMERS.  
IN ALL THE PRODUCTS AND SERVICES WE OFFER.  
ALL OVER THE WORLD.

#### **Customer focused culture**

We see our customer as first priority. We strive to exceed customer expectations generating benefit for both parties.

#### **One voice to the customer**

We aim for a long-term partnership built on trust. We communicate in a consistent, transparent and reliable way with our customer.

#### **Pro-active attitude**

We know our risks and prevent occurrence of quality issues with the purpose to always meet the requirements of all customers.

#### **Process minded & improvement oriented**

We continuously improve our processes using inputs of all stakeholders.

#### **Standardisation**

We standardise to add value to our customers and business processes. We are compliant with regulations and procedures defined. We value the local best practices.